

NISSAN SERVICE PLAN

TERMS AND CONDITIONS

This document contains the following details about your Service Plan:

1. What is covered in your Service Plan
2. How to claim
3. Your Responsibilities
4. General Terms & Conditions
5. Further Questions

1 What is included in your Service Plan

Your Service Plan is valid until the number of years or maximum mileage specified in the Policy Certificate has been reached, whichever comes first.

Your Service Plan covers the following:

- The scheduled servicing of your vehicles at the time or mileage (whichever comes first) as specified in the official Nissan service schedule in your vehicle handbook
- This includes labour as well as the parts, oils & fluids as detailed in *Table 1*.

Services must be carried out by a franchised Nissan Dealer and is valid in the UK, EEA and/or Switzerland.

Table 1 Service Plan Content

Minor Service	Major Service
Fit new sump plug washer	<i>In addition to Minor service...</i>
Fit new engine oil filter	Fit new air filter
Change engine oil	Fit new pollen filter
Top up screen wash	Renew brake fluid
Only at the required mileage:	
Fit new fuel filter (diesel vehicles only)	
Fit new spark plugs (petrol vehicles only)	
Renew coolant	

1.1 Exclusions

Your Service plan excludes claims for:

- The replacement of cambelts/drive belts/timing belts or tensioners are specifically excluded from this plan, as are any other repairs/replacements which are not included within the standard service outlined in section 1.
- Loss of time, loss of use of the vehicle or any other loss or damage of whatsoever nature
- Loss or damage recoverable under any other service or maintenance plan, warranty or insurance cover.
- Services not performed by a Nissan Dealer

2 How to Claim

Please make yourself familiar with the servicing requirements of your vehicle, which are detailed in your handbook. When your vehicle is due for a service, please contact your chosen Nissan dealer making them aware that you wish to claim under your Nissan Service Plan and quoting your policy number.

You may be asked to sign an invoice when the work has been completed. Please note that any work not covered by this Service Plan must be authorised by you and will be charged to you by the dealer.

Claims are subject to audit by Nissan Motor (GB) Limited, the Rivers Office Park, Denham Way, Rickmansworth, Hertfordshire, WD3 9YS.

3 Your Responsibilities

Your vehicle must be serviced by a franchised Nissan Dealer at the intervals recommended by Nissan throughout the duration of the Plan. Services must be carried out within one month and 1,000 miles of the periods specified by Nissan, whichever comes first. Failure to do so may invalidate your Plan.

You must notify your Nissan Dealer:

- If the address specified in the Policy Certificate has changed
- If the Vehicle Registration has changed or if the Vehicle is no longer registered in the United Kingdom
- In the case of sale, theft, or destruction of the vehicle

4 General Terms & Conditions

4.1 Transfer of the Service Plan

If you sell the vehicle privately, the benefits of the Service Plan can be transferred to the new owner. To update the details of the policy, the new owner must supply a copy of the servicing records for the Vehicle to the chosen Nissan Dealer.

You cannot transfer the Service Plan if you sell the vehicle through a commercial retailer and the Service Plan cannot be transferred to a New Vehicle.

4.2 End of the Agreement

Service Plans are valid until one of the following occurs:

- The applicable number of years has been reached or the maximum mileage, whichever comes first, as detailed in *Table 2*
- The Vehicle is sold to a commercial retailer
- Significant damage to the Vehicle due to accident, fire, explosion or damage as a result of which the Vehicle is written off by the insurer
- The Vehicle is stolen and cannot be recovered within 30 days of reporting the theft to the police

Table 2 Service Intervals for Passenger Cars

Your Vehicle Service Interval	Maximum Service Plan Mileage
12 months / 12,500 miles	12,500 miles x no. of years in service plan
12 months / 18,000 miles	18,000 miles x no. of years in service plan
12 months / 9,000 miles	9,000 miles x no. of years in service plan

NISSAN SERVICE PLAN

TERMS AND CONDITIONS

In the case of destruction or theft of the Vehicle, the Product Price can be reimbursed to the Customer. This reimbursement will be subject to the deduction of: (a) an administration fee equal to 10% of the Product Price or, where a consumer offer was applied, the value of the customer contribution will be applied; and (b) the value of Services already performed based on Nissan's prices effective on the date of termination.

4.3 Miscellaneous

The Service Plan and any dispute or claim arising out of or in connection with the Service Plan, its subject matter, or any non-contractual obligation arising in connection with the foregoing, shall be governed by and construed in accordance with English law.

Each of the parties irrevocably agrees to submit to the exclusive jurisdiction of the courts of England and Wales in relation to any claim or matter arising out of or in connection with the Agreement, its negotiation or its subject matter, or any non-contractual obligation arising in connection with the foregoing.

The invalidity of a provision in the Agreement shall not result in the invalidity of the other provisions.

5 Further Questions

For further questions, please contact Nissan Customer Services on 01923 899 334 or via email at gb@nissan-services.eu.