

QUICK START GUIDE TO NISSANCONNECT EV

Make sure you get the most out of your Nissan electric vehicle with NissanConnect EV. Follow these simple steps to manage your Nissan via your computer or smartphone. You'll be able to view and manage your battery and charging status, Air Conditioning settings, Estimated Driving range and the Find My Car service.

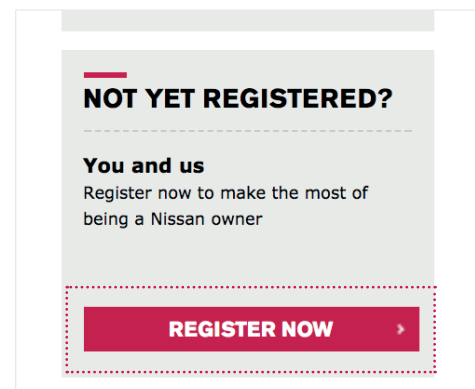
YOU+ DIRECTIONS

IF YOU HAVE A YOU+NISSAN ACCOUNT, GO TO PAGE 3

IF YOU DON'T HAVE A YOU+NISSAN ACCOUNT

To access all your exclusive Connected Services benefits, you must first register within the You+Nissan Owner's portal. If you don't already have a You+Nissan account, follow these steps to get started:

1. Click on the **REGISTER NOW** button on the You+Nissan homepage (<https://youplus.nissan.co.uk/GB/en/YouPlus.html>).



2. Enter your vehicle's VIN.

WHERE TO FIND MY VIN ?

The VIN can be found by looking at the dashboard on the driver side of the vehicle. If the VIN cannot be found, open the driver side door and look at the door post (where the door latches when it is closed). It is likely that the VIN will also be displayed in this location.

Other VIN locations:


Vehicule Registration Document
Sales Invoice

A screenshot of the 'CREATE MY SPACE' registration form. The form has a header with the 'YOU+NISSAN' logo and tagline. Below the header, it says 'REGISTER NOW'. A paragraph explains that the user should enter their VIN (without any spaces), which is a 17-character serial number found on the vehicle card, registration documents, or the car itself. There is a link: 'Click here to find out how to locate your VIN number.' Below this is a text input field labeled 'YOUR VIN NUMBER (WITHOUT ANY SPACES)*'. To the right of the input field is a red button labeled 'VALIDATE' with a right-pointing arrow. At the bottom left, there is a small note: '* Mandatory fields'.

3. Complete the **user information form**.

YOU+NISSAN
OUR PROMISE. YOUR EXPERIENCE.

CREATE MY SPACE

TITLE * SELECT 

FIRST NAME *

LAST NAME *

ADDRESS 1 *

ADDRESS 2 *

TOWN *

POSTCODE *

COUNTRY * United Kingdom

EMAIL/USER ID *

EMAIL CONFIRMATION *

PASSWORD *

PASSWORD CONFIRMATION *

We advise you to increase the safety of your password using 8 alphanumerical characters (without special characters).

MOBILE NUMBER * + 441234567890

TELEPHONE NUMBER *

Please enter your mobile phone number by typing your area code (44 for GB) followed by your number. ex: 44XXXXXXXX. This number will be used if you agreed to receive SMS notifications in your Connected Services dashboard.

Required for prize draw entrants so we can contact you if you win

☐ If you would prefer not to receive mail about products and services from Nissan please tick here

☐ If you would prefer not to receive phone calls about products and services from Nissan please tick here

By providing your email address and registering on YOU+NISSAN, you are agreeing to receive information about Nissan products and services by email. You can unsubscribe at any time.

Nissan Motor (GB) Ltd will keep and use this information (and any other information which it may hold about you from time to time) now and in the future (i) to provide you with information on products and services which may be of interest to you; (ii) for the purposes of conducting market research; and (iii) to provide you with agreed goods and services. Nissan Motor (GB) Ltd will also disclose this information to the Nissan authorised dealer network and other members of the Nissan group of companies, and other companies for the above purposes.

* Mandatory Fields


BACK CONTINUE

4. Tick the **Terms and Conditions** checkbox for You+Nissan and validate your VIN, by clicking on the '**CONTINUE**' button.

Then go to page 4 (HOW TO SUBSCRIBE TO CONNECTED SERVICES?)

MY NISSAN

YOUR CAR VIN NUMBER: **SINFAAZE1U0990013**



MODEL:	ALL NEW LEAF
ENGINE CAPACITY:	ELECTRIC
DRIVEN WHEELS:	2WD

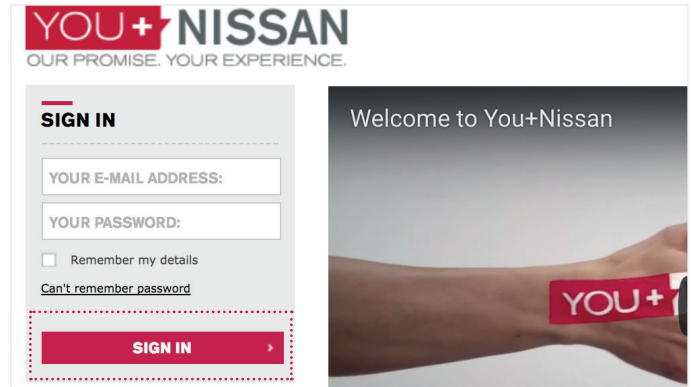
☐ I have read and agreed to the [Terms & Conditions of You+Nissan](#).

Nissan Motor (GB) Ltd will keep and use this information (and any other information which it may hold about you from time to time) now and in the future (i) to provide you with information on products and services which may be of interest to you; (ii) for the purposes of conducting market research; and (iii) to provide you with agreed goods and services. Nissan Motor (GB) Ltd will also disclose this information to the Nissan authorised dealer network and other members of the Nissan group of companies, and other companies for the above purposes.

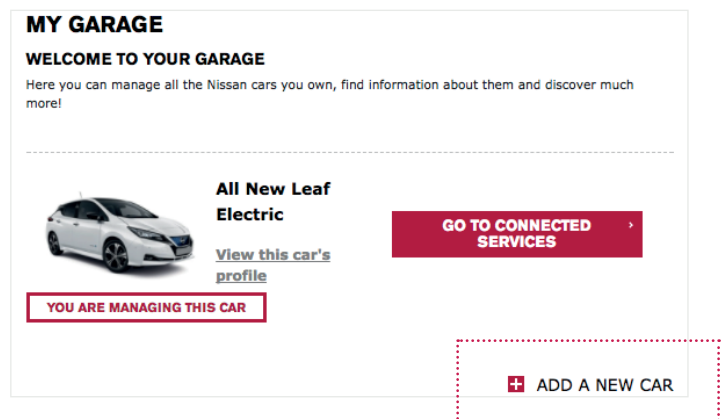
BACK CONTINUE

IF YOU ALREADY HAVE AN ACCOUNT, YOU SHOULD FOLLOW THESE STEPS

1. Sign in to You+Nissan (<https://youplus.nissan.co.uk/GB/en/YouPlus.html>), go to **MY NISSAN** and then access **MY GARAGE**.



2. Click on **ADD A NEW CAR**.



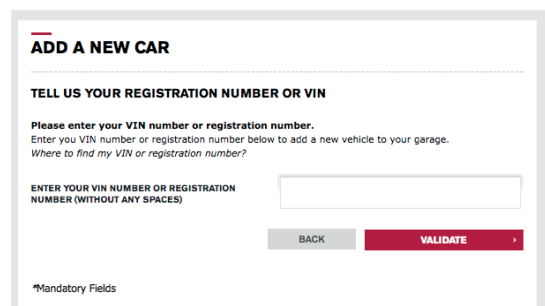
3. Enter your vehicle's **VIN**.

WHERE TO FIND MY VIN ?

The VIN can be found by looking at the dashboard on the driver side of the vehicle. If the VIN cannot be found, open the driver side door and look at the door post (where the door latches when it is closed). It is likely that the VIN will also be displayed in this location.

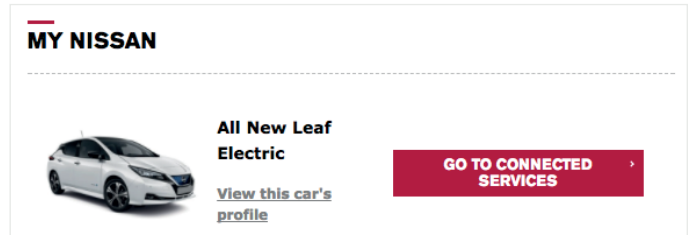
Other VIN locations:

Vehicule Registration Document
Sales Invoice

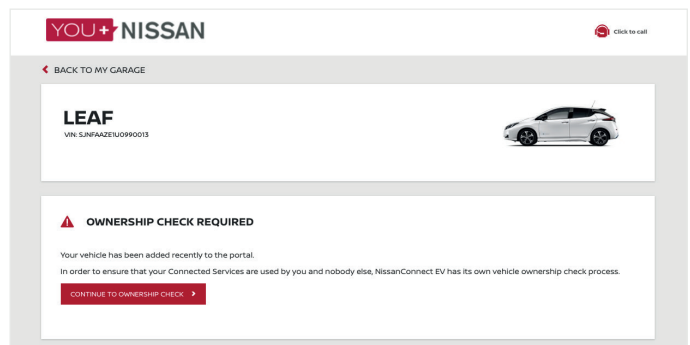


HOW TO SUBSCRIBE TO CONNECTED SERVICES?

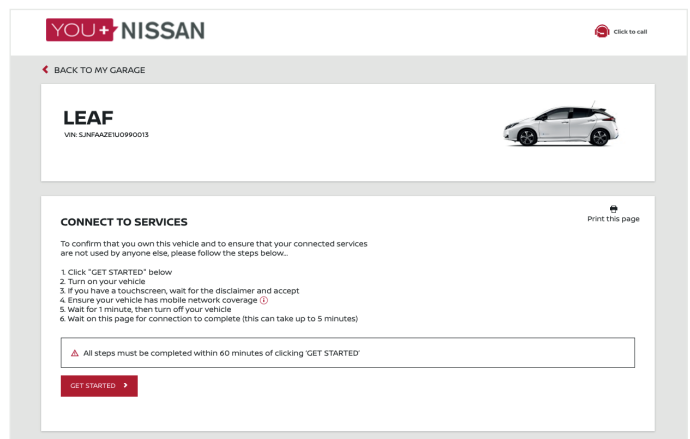
1. On You+Nissan (<https://youplus.nissan.co.uk/GB/en/YouPlus.html>), click on the **'GO TO CONNECTED SERVICES'** button to access the Connected Services page.



2. To confirm that you own this vehicle and that your Connected Services are not used by anyone else, you will need to go through proof of ownership check. Click on the **'CONTINUE TO OWNERSHIP CHECK'**.



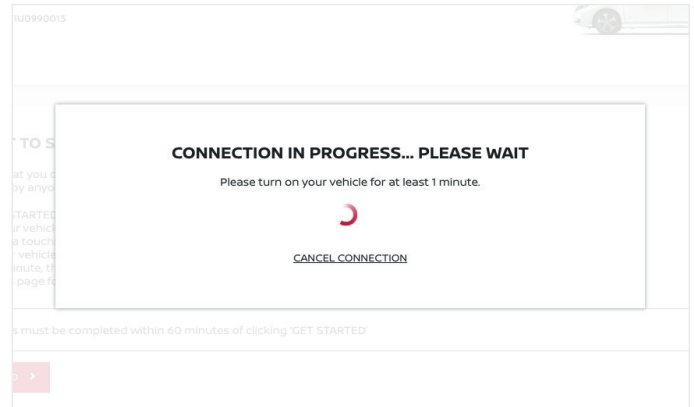
3. As part of the security process you will need to go to your vehicle and turn it ON / OFF.
 - When you are ready, click on the **'GET STARTED'**.
 - You will have 1 hour to finish the check. Please make sure you have access to your vehicle during this time.
 - Then click on the **'PROCEED'** button and go to your vehicle.



HOW TO SUBSCRIBE TO CONNECTED SERVICES?

4. When you are in the vehicle

- Press START/STOP button to turn on your vehicle.
- IMPORTANT. If you have navigation, accept the disclaimer on the navigation screen.
- Wait for 1 minute.
- Press START/STOP button to turn off your vehicle



NETWORK COVERAGE CHECK

Your vehicle uses mobile network to access Connected Services. If you are having trouble with the process, you may be in the area with weak signal.

To check the network coverage, please follow the steps below:

- On the navigation system screen, identify the network icon. It is located on the top right corner.
 - If the icon has 1 or multiple bars, it means that you have enough network coverage. Otherwise please drive your vehicle to an area with stronger signal.
 - If the icon has crossed line through the vehicle, it means that your vehicle is not activated => Please contact your dealer or Nissan Customer Service.



NETWORK COVERAGE



NO NETWORK COVERAGE

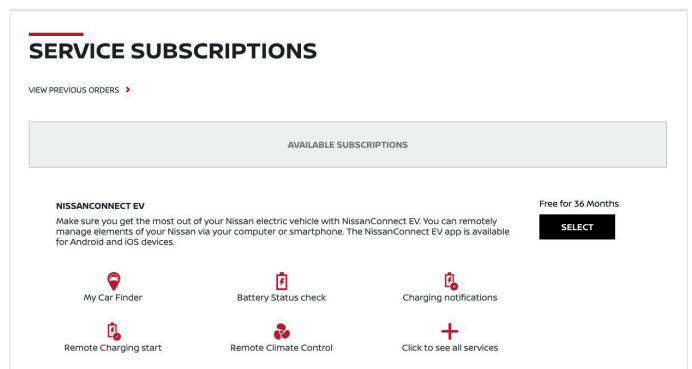
5. A success message will confirm that you have successfully passed the Proof of Ownership procedure. Confirmation might take up to 3 minutes or longer, depending on the network coverage.

✓ **OWNERSHIP CONFIRMED**

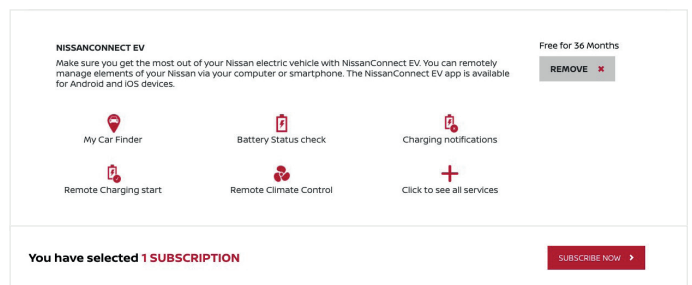
Subscribe to Nissan Connected Services below

HOW TO SUBSCRIBE TO CONNECTED SERVICES?

6. You are just a few steps away from finishing the subscription. On the Connected Services page, you can see the '**AVAILABLE SUBSCRIPTIONS**' panel.



7. To subscribe to NissanConnect EV: Select the NissanConnect EV subscription. Click the '**SUBSCRIBE NOW**' button to finalise the subscription process.



HOW TO SUBSCRIBE TO CONNECTED SERVICES?

8. Tick the Terms & Conditions checkbox and validate your subscription by clicking on the 'CONTINUE' button.

The screenshot shows a 'SUBSCRIPTION' window for 'NISSANCONNECT EV' with a 'FREE | 36 Months' offer. Below this, a 'TERMS AND CONDITIONS' section is visible, containing a scrollable text area with the title 'Terms and Conditions for NissanConnect Services' and 'Effective as of 03-10-2016'. The text includes an 'Introduction' and details about the agreement. Below the text, there is a checkbox labeled 'Accept Terms and Conditions' which is currently unchecked. At the bottom of the window, there are two buttons: 'CONTINUE' (highlighted in red) and 'CANCEL'.

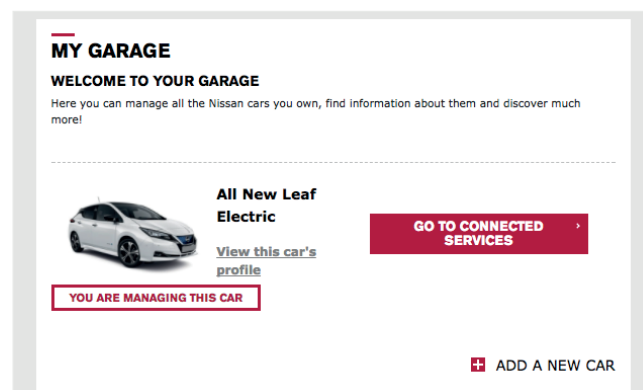
9. A confirmation window is displayed. Click the **VIEW YOUR SUBSCRIPTIONS** button to access the Connected Services dashboard.

The screenshot shows a 'CONFIRMATION' window with a green checkmark icon. The text reads: 'You are now subscribed to the packages you selected.' Below this text, there is a red button labeled 'VIEW YOUR SUBSCRIPTIONS' with a right-pointing arrow.

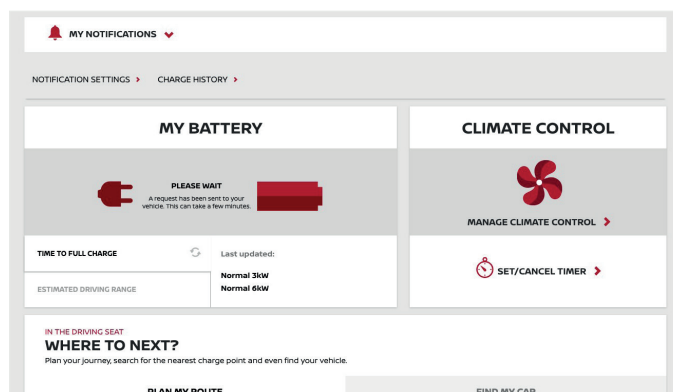
IS MY SUBSCRIPTION ACTIVE?

Check if your subscription to your vehicle's Connected Services is active.

On You+Nissan, click on the '**GO TO CONNECTED SERVICES**' button to access the Connected Services page.



On the Connected Services page, your active subscription grants you access to all NissanConnect EV functionalities. If your subscription has expired, you will need to subscribe again in order to use the NissanConnect EV services.

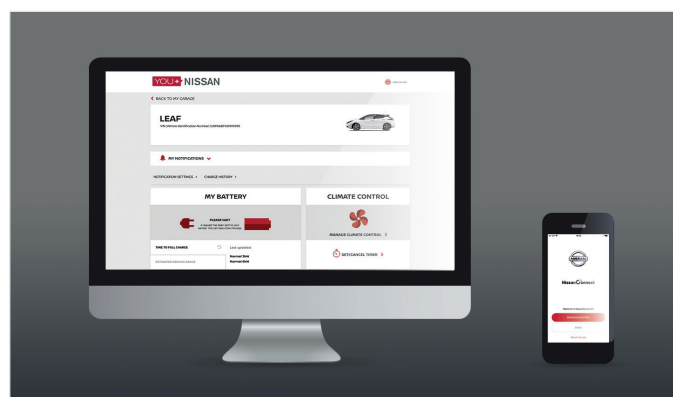


VIEW YOUR CONNECTED SERVICES

When you click on the '**GO TO CONNECTED SERVICES**' button, you will be able to use your connected services.

If you are on desktop, you will be redirected to the Connected Services dashboard.

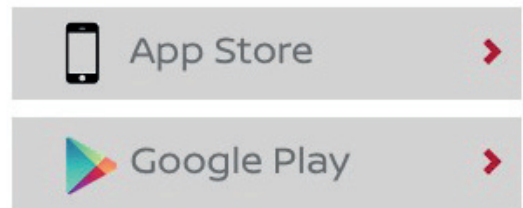
If you are using a Smartphone, you can use the '**NissanConnect EV**' app. It is available for Android phones and iPhones.



NISSANCONNECT EV APP

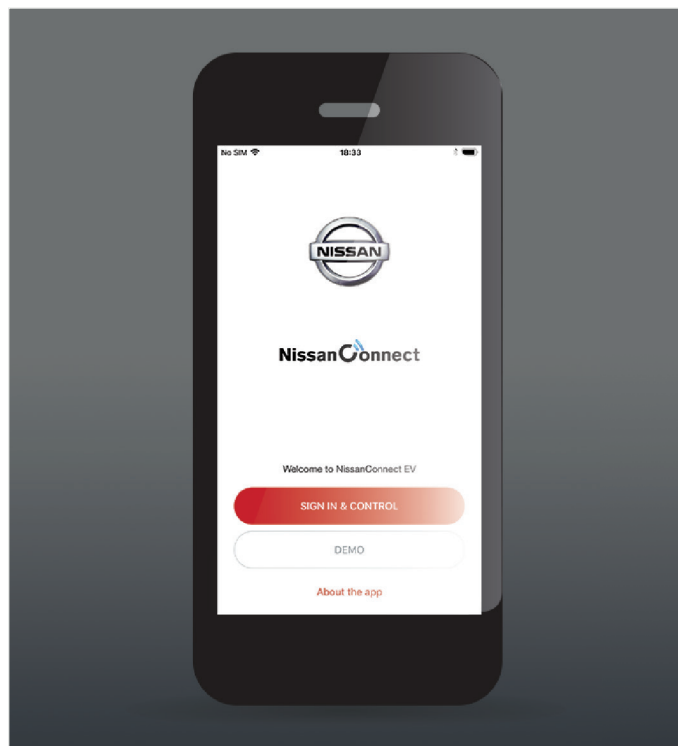
DOWNLOAD THE APP

To be able to manage your Connected Services from your smartphone, you must download the NissanConnect EV app from your phone's app store. ([App Store®](#) or [Google Play Store®](#)).



LOG IN

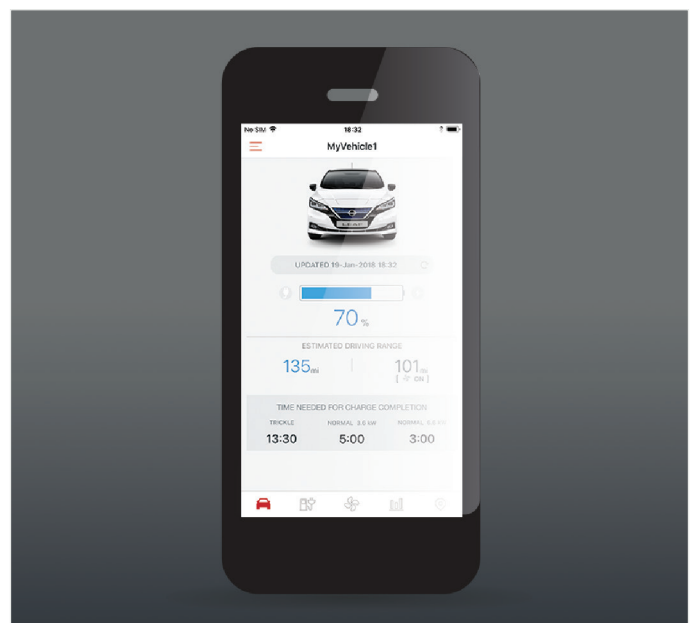
Next, log into the NissanConnect EV app using the log in details you created when you registered for You+Nissan.







































FEATURES AND BENEFITS

Once you have logged in, you will be able to access exclusive Connected Services benefits:

- View and manage your charging and climate control status.
- Plan your journey and find charging points using [Plan My Route](#).
- Use [Find My Car](#) service to locate your vehicle.












AVAILABLE SERVICES DESCRIPTION

ON BOARD	WEB	APP	SERVICE DESCRIPTION	VISIA	ACENTA N-CONNECTA TEKNA
			Remote climate control Start and stop climate control remotely through the You+Nissan web portal or the NissanConnect EV app		
			My car Finder From the You+Nissan web portal or the NissanConnect EV app, request to display your vehicle position on a map		
			Plan your route and send to car From the You+Nissan web portal or the NissanConnect EV app, plan a route taking into account your current state of charge and charge points along the journey and send route to car		
			Battery Status check Through the You+Nissan web portal or the NissanConnect EV app, remote check battery level, vehicle autonomy, plug in status and charging status		
			Remote Charging start (immediate) & Notification: charging stop/completion When your vehicle is plugged in, start charging remotely through the You+Nissan web portal or the NissanConnect EV app		
			Plug-in reminder Store favourite charging POI locations and your vehicle will tell you when you are close to your stored POIs and remind you to plug-in		
			ECO rankings Ranking your Eco driving against other Nissan EV drivers in your region or worldwide		
			Driving analysis Access driving information on the You+Nissan web portal or the NissanConnect EV app		
			Notification: Battery Heating start/stop* Notified when battery heater is activated		

*Available only in Finland, Sweden, Norway, Estonia, Lithuania, Latvia, Denmark, Hungary, Poland, Czech Republik, Slovakia

AVAILABLE SERVICES DESCRIPTION

ON BOARD	WEB	APP	SERVICE DESCRIPTION	VISIA	ACENTA N-CONNECTA TEKNA
			Search of charging POI on EV low battery event Vehicle will prompt and guide you to nearby charging points when battery is low		✓
			Charging Spot POI Information & Manual POI download: charging spots around the home Access EV charging POI information and keep charging POI information up to date		✓
			Charging stations search by: - City and address - Port type		✓
			Mobile Information Services & My Favorite Information Download (RSS) Access to RSS feed from your vehicle		✓
			Reachable area map Possible destinations with current battery charge		✓
			State of Charge prediction at arrival destination Assumption of level of battery remaining when you will arrive at your destination		✓